



You can now pay your bill online!

- **See your balance online**
 - You'll be able to see your current balance when you log in! Note that payments may take up to two business days to post.
- **Pay anytime, day or night**
 - Just remembered you have to pay your bill at 1am? No problem! Just log in and make a payment.
- **Pay by ACH (bank account), by credit card, or both!**
 - You have the ability to make partial payments, prepayments, or payment in full any way you want. Pay part by credit card, part by ACH.
- **Set up recurring payments**
 - You can set up recurring payments for the full amount on your account or a set amount for any day of the month by either credit card or ACH.*

Ready to log on and try it out? Click the link below:

<https://remitdirect-enet.cnb.com/REMAX/>

You'll need your agent number (4 digit number on your check stub or billing statement), and your last name as it appears on your check stub/billing statement.

*Please note that payments are due on the 10th of each month and a late fee may be charged if your payment is not received in full by the 10th.



FAQ

My balance still shows the same amount—when will it reflect my payment?

- Payments made after 2pm are posted for the following business day; please note it may take up to two business days from the payment post date for your balance to be updated.

I don't think my balance is correct; how can I see a detailed breakdown of the amount due?

- Accounting can provide this for you—please email commissions@eplahomes.com and they will send it to you!

Can I pay someone else's bill?

- Yes! If it's a one-time payment, click the "Pay as Guest" button. If you want to pay it permanently, you can register them with your account. For either option, you will need their Agent ID # and last name as it appears on the check stub/billing statement.

Why is there a fee to pay by credit card?

- The fee is charged by the payment platform; we unfortunately have no control over it. It's free to pay by ACH!

What's the minimum I need to pay?

- You can pay any amount from \$.01 and up! Need to pay part now and part next week? You can schedule multiple payments! Please note that if your payment is not received in full by the 10th of the month, a late fee may be charged to your account.

Can I set up recurring payments?

- Yes! You can set it for a specific amount, or to pay your balance in full each month.